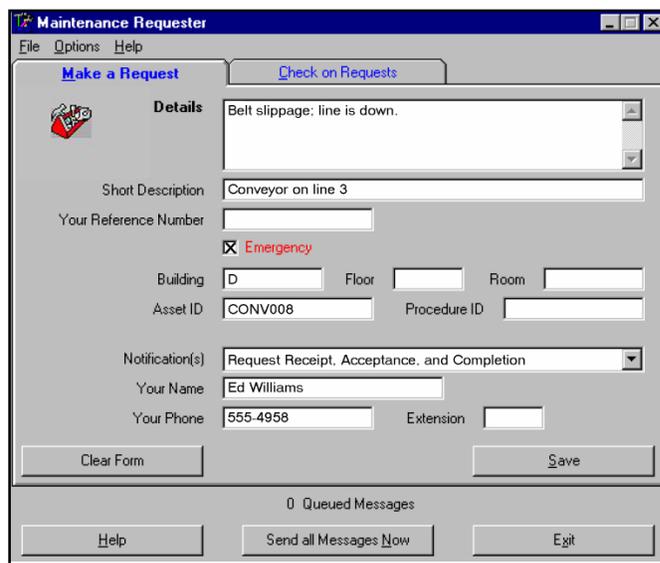# PMC add-on modules

The PMC *Work Requester Email* and *Barcode* modules can increase operational efficiency, reduce data input errors, boost employee productivity, provide better service, and free employees from double-entry of information.

Work Requester Email module

Streamline your maintenance operations with this module, which allows non-PMC users to submit maintenance requests from any location and gives PMC the ability to send email and text message alerts.

Maintenance Requests System

This is a complete system for managing requests for maintenance services and repairs. All incoming requests, regardless of source, arrive in one place. Three alert levels—new requests, emergency requests, and overdue requests—let you know when requests have been received and how many are in the backlog.

You can receive maintenance requests from people who are not PMC users; they don't even have to be connected to your network. There are three ways people can submit requests or report problems:

- Through a stand-alone maintenance request application. Users can submit requests at any time.
- Through a webpage form.
- Through an email message.

In all cases, a PMC work request is created, ready for review.

Messaging System

This part of the system enables dispatches, status updates and priority communications to be sent as an email message or sent as a text message to a wide range of devices, including cell phones and handheld computers. Choose names from the PMC address book or enter any email address.

Email dispatches. PMC users can send email from within PMC; their computers do not need to have email software installed.

Work order status updates. The person submitting a request can enter their email address and request confirmation that the request was accepted, as well as status updates. The updates are automatically generated by PMC.

Priority communications. If you need to reach someone immediately, send a page or text message directly from PMC to a cell phone or handheld computer.

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Barcode module

The barcoding add-on module developed by DPSI is the easiest, fastest way to get data into your CMMS system. The barcode software gives you the ability to print barcodes directly on various reports, work orders, purchase orders, and labels.

These scanners also serve as portable computer input devices that allow users to enter data simply by scanning barcode labels. Once data is collected into the scanner, it can be uploaded to the computer, reviewed by the user, and input into PMC. These personal computers allow users to complete work orders, update master information, perform part adjustments, take physical inventories, and receive parts on purchase orders without having to be at their computers. They can collect data on the plant floor, receiving dock, or parts crib — wherever there's work to be done.

From within the barcode module, you can run a variety of reports to analyze transaction history, as well as receive parts on purchase orders, take physical inventory, track usage and location of parts, enter labor transactions, update and complete work orders, print barcode labels at the receiving dock for parts and cartons, and even print employee badges and asset labels.

The PMC Barcode module is compatible with personal computers and handheld devices from manufacturers that run Windows 6.5 Classic or Professional and are touch screen versions.

Barcode Symbologies Supported

- **Code 3 of 9** (also known as Code 39), the leading industrial standard
- **Extended Code 3 of 9**
- The following are supported, but fonts must be purchased from a vendor of barcode fonts: **Code 128, Interleaved 2 of 5, MSI Plessey**, and **Codabar**.

Compatible Printers

- Zebra ZM400 thermal printer
- Datamax M4210 thermal printer
- Standard Windows-compatible laser or inkjet printer (for Avery-style sheets of labels)

Labels

Select the label length appropriate for your IDs. A 2" label can print up to 10 characters, a 3" label can print up to 15 characters, and 3.5" and 4" labels can print 20 characters.

Labels Sizes for Thermal Printers

- 3in. x 5 in.
- 3 in. x 1 in.
- 3.5 in. x 1 in.
- 4 in. x 1 in.
- 4 in. x 2 in.
- 2 in. x 1.25 in.

Avery-style Label Sizes for Windows-compatible Printers

- 1/3 in. x 4 in. (Avery 5162)
- 1 in. x 2 5.8 in. (Avery 5160)
- 2 in. x 4 in. (Avery 5163)